

WWW.REHABINDIANEEDS.COM

RETURN/REFUND/EXCHANGE POLICIES

Cancellation policy.

The customer can choose to cancel an order any time before it's dispatched. The order cannot be canceled once it's out for delivery.

In some cases, the customer may not be allowed to cancel the order for free, post the specified time and a cancellation fee will be charged.

In case of any cancellation from our end due to unforeseen circumstances, a full refund will be initiated for prepaid orders.

Rehab India Needs reserves the right to accept the cancellation of any order.

Return

We have a 1-week return policy, which means you have 1 week after receiving your item to request a return.

To be eligible for a return, your item must be in the same condition that you received it, unworn or unused, with tags, and in its original packaging. You'll also need the receipt or proof of purchase.

To start a return, you can contact us at info@rehabindianeeds.com or rehabindianeeds@gmail.com. You can also contact us via call on 7798970970. Please note that returns will need to be sent to the following

Address: Rehab India Needs, Plot no 56, sr no 55, Kumar parishad, Wadgaonsheri, Pune , Pune, MH, 411014, India

If your return is accepted, you are liable to pay for shipping cost incurred for the product. Same will be informed to you while accepting return.

Replacement policy.

Exchange of the product will only happen when there is a wrong product or damaged product is received from us. Once we receive all the necessary information we will process the exchange and send you the new item which was ordered earlier only once we receive the previous item. Shipping cost for the same will be paid by us.

Refunds

We will notify you once we've received and inspected your return to let you know if the refund was approved or not. If approved, you'll be automatically refunded on your original payment method within 10 business days. Please remember it can take some time for your bank or credit card company to process and post the refund too.

If more than 15 business days have passed since we've approved your return, please contact us at Info@rehabindianeeds.com or rehabindianeed@gmail.com

Ph no- 7798970970